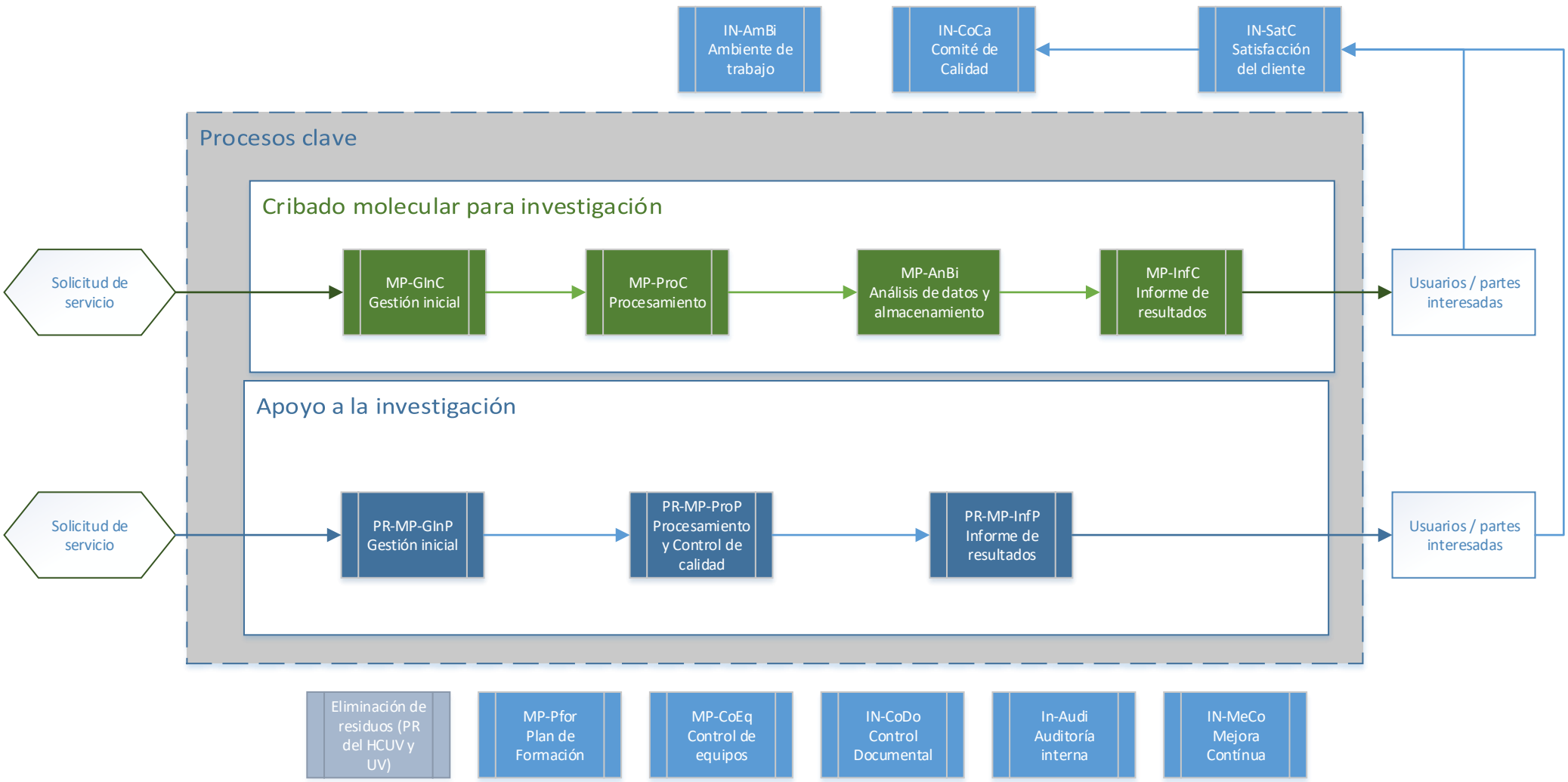Mapa de procesos UMP V 20210129